

# CITY OF LOS ANGELES

## PERSONNEL DEPARTMENT

### PHONE LIST – CIVILIAN CLAIMS

**(AS OF FEBRUARY 21, 2024)**

**Workers' Compensation Division  
700 E. Temple Street, Room 210  
Los Angeles, CA 90012 (Mail Stop 391)**

**Phone: (213) 473- 3400**

**Fax: (213) 473- 3333**

**(213) 473- 3334**

**(213) 473- 3337**

Customer Service Survey <http://per.ci.la.ca.us/workcmp/survey.cfm>

## ADMINISTRATION

<b>Title</b>	<b>Name</b>	<b>Phone</b>	<b>Email</b>
Division Chief	Tyrone Spears	473-3378	<a href="mailto:Tyrone.Spears@lacity.org">Tyrone.Spears@lacity.org</a>
Workers' Compensation Admin I	David Truong	473-3336	<a href="mailto:David.Truong@lacity.org">David.Truong@lacity.org</a>
Principal Analyst (Teams 3, 4, 6, 8)	Diana Tang	473-3351	<a href="mailto:Diana.Tang@lacity.org">Diana.Tang@lacity.org</a>
Principal Analyst (Teams 1, 2, 5, 7)	Domonique Towns	473-3352	<a href="mailto:Domonique.Towns@lacity.org">Domonique.Towns@lacity.org</a>

## CIVILIAN CLAIM TEAMS

<b>Team No.</b>	<b>Supervisor</b>	<b>Phone No.</b>	<b>Email Address</b>	<b>Principal Manager</b>
1	Irene Herrera	473-3337	<a href="mailto:Irene.Herrera@lacity.org">Irene.Herrera@lacity.org</a>	Domonique Towns
2	Catherine B. Munoz	473-3324	<a href="mailto:Catherine.B.Munoz@lacity.org">Catherine.B.Munoz@lacity.org</a>	Domonique Towns
3	Dee Moore	473-3393	<a href="mailto:Dee.Moore@lacity.org">Dee.Moore@lacity.org</a>	Diana Tang
4	Licha Paramo	473-3407	<a href="mailto:Licha.Paramo@lacity.org">Licha.Paramo@lacity.org</a>	Diana Tang
5	Michelle Y. Lopez	473-3390	<a href="mailto:Michelle.Y.Lopez@lacity.org">Michelle.Y.Lopez@lacity.org</a>	Domonique Towns
6	Bianca Simpson	378-3584	<a href="mailto:Bianca.Simpson@lacity.org">Bianca.Simpson@lacity.org</a>	Diana Tang
7	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns
8	ShaRon Brooks	473-3365	<a href="mailto:ShaRon.Brooks@lacity.org">ShaRon.Brooks@lacity.org</a>	Diana Tang

Department	Adjuster	Phone	Email Address	Supervisor
<b>Aging</b>	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns
<b>Airports</b>				
A-C, Q	Edith Olea	473-3404	<a href="mailto:Edith.Olea@lacity.org">Edith.Olea@lacity.org</a>	Irene Herrera
D, E, Ge-Gz, I, J, Po-Pz	Annie Geli	473-3402	<a href="mailto:Anita.Geli@lacity.org">Anita.Geli@lacity.org</a>	
F, Ga, Ma-Mt, O, Pa-Pn	Amber Osbourne	473-3321	<a href="mailto:Amber.Osbourne@lacity.org">Amber.Osbourne@lacity.org</a>	
H, K, N, Sb-Sz	John Darabi	473-3335	<a href="mailto:John.Darabi@lacity.org">John.Darabi@lacity.org</a>	
L, R, Sa	Jacquelyn Simmons	473-3360	<a href="mailto:Jacquelyn.Simmons@lacity.org">Jacquelyn.Simmons@lacity.org</a>	
Mu-Mz, T-Z	Isabel Rivera	473-3388	<a href="mailto:Isabel.Rivera@lacity.org">Isabel.Rivera@lacity.org</a>	
All New Losses A-MI	Eunice Tejada	473-3382	<a href="mailto:Eunice.Tejeda@lacity.org">Eunice.Tejeda@lacity.org</a>	
Mm-Z	Stephanie Ayala	473-0105	<a href="mailto:Stephanie.Ayala@lacity.org">Stephanie.Ayala@lacity.org</a>	
<b>Animal Services</b>	Daniel Lee	473-3305	<a href="mailto:Daniel.R.Lee@lacity.org">Daniel.R.Lee@lacity.org</a>	Francine Cortez
<b>Building and Safety</b>				
A, B	Maria Deniz	473-3428	<a href="mailto:Maria.Deniz@lacity.org">Maria.Deniz@lacity.org</a>	Licha Paramo
C, D, G	Tammy Wilhite	473-3345	<a href="mailto:Tammy.Wilhite@lacity.org">Tammy.Wilhite@lacity.org</a>	
E, F, H	Christle Bryant	473-3386	<a href="mailto:Christle.Bryant@lacity.org">Christle.Bryant@lacity.org</a>	
I-Z	Bianca Simpson	378-3584	<a href="mailto:Bianca.Simpson@lacity.org">Bianca.Simpson@lacity.org</a>	
<b>Cannabis Regulation</b>	Stacy Aleman	473-3369	<a href="mailto:Stacy.Aleman@lacity.org">Stacy.Aleman@lacity.org</a>	Catherine B. Munoz
<b>City Attorney</b>				
A-H	Kim Ambroise	714-572-4754	<a href="mailto:Kim.Ambroise@sedgwick.com">Kim.Ambroise@sedgwick.com</a>	James De La Rosa <a href="mailto:James.DeLaRosa@sedgwick.com">James.DeLaRosa@sedgwick.com</a>
I-Z	Monica Sault	714-572-4893	<a href="mailto:Monica.Sault@sedgwick.com">Monica.Sault@sedgwick.com</a>	

<b>Department</b>	<b>Adjuster</b>	<b>Phone</b>	<b>Email Address</b>	<b>Supervisor</b>
<b>City Clerk</b>	Stacy Aleman	473-3369	<a href="mailto:Stacy.Aleman@lacity.org">Stacy.Aleman@lacity.org</a>	Catherine B. Munoz
<b>City Administrative Officer</b>	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns
<b>Community Investment for Families</b>	Stacy Aleman	473-3369	<a href="mailto:Stacy.Aleman@lacity.org">Stacy.Aleman@lacity.org</a>	Catherine B. Munoz
<b>Controller</b>	Stacy Aleman	473-3369	<a href="mailto:Stacy.Aleman@lacity.org">Stacy.Aleman@lacity.org</a>	Catherine B. Munoz
<b>Convention &amp; Tourism</b>	Stacy Aleman	473-3369	<a href="mailto:Stacy.Aleman@lacity.org">Stacy.Aleman@lacity.org</a>	Catherine B. Munoz
<b>Council</b>	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns
<b>Cultural Affairs</b>	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns
<b>Disability</b>	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns
<b>Economic &amp; Workforce Development</b>	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns
<b>Emergency Management</b>	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns
<b>El Pueblo</b>	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns
<b>Ethics Commission</b>	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns

Department	Adjuster	Phone	Email Address	Supervisor
<b>Fire Civilian</b>				
A-Ban	Chelsea Young	714-572-4713	<a href="mailto:Chelsea.Young@sedgwick.com">Chelsea.Young@sedgwick.com</a>	Yvonne Archer-Davies <a href="mailto:Yvonne.Davies@sedgwick.com">Yvonne.Davies@sedgwick.com</a>
Brb-Chac	Barbara Palser	714-572-4795	<a href="mailto:Barbara.Palser@sedgwick.com">Barbara.Palser@sedgwick.com</a>	
Morf-Pal	Lilia Hupp	714-572-4892	<a href="mailto:Lilia.Hupp@sedgwick.com">Lilia.Hupp@sedgwick.com</a>	
Cum-Els	Janine Cunningham	714-572-4753	<a href="mailto:Janine.Cunningham@sedgwick.com">Janine.Cunningham@sedgwick.com</a>	Jill De Leo <a href="mailto:Jill.DeLeo@sedgwick.com">Jill.DeLeo@sedgwick.com</a>
Elt-Frag	Vanessa Arrevillaga	714-572-4789	<a href="mailto:Vanessa.Arrevillaga@sedgwick.com">Vanessa.Arrevillaga@sedgwick.com</a>	
Gom-Hart	Meghan Rosales	714-572-4864	<a href="mailto:Meghan.Rosales@sedgwick.com">Meghan.Rosales@sedgwick.com</a>	
Haru-Ir	Richard Gamoras	714-572-4711	<a href="mailto:Richard.Gamoras@sedgwick.com">Richard.Gamoras@sedgwick.com</a>	Lori Hamiproddo <a href="mailto:Lori.Hamiproddo@sedgwick.com">Lori.Hamiproddo@sedgwick.com</a>
Schp-Stei	Erica Guevara	714-572-4737	<a href="mailto:Erica.Guevara@sedgwick.com">Erica.Guevara@sedgwick.com</a>	
Chad-Cul	Gabriela Inda	714-572-4858	<a href="mailto:Gabriela.Inda@sedgwick.com">Gabriela.Inda@sedgwick.com</a>	
Kem-Leo	Ryan Clock	714-572-4747	<a href="mailto:Ryan.Clock@sedgwick.com">Ryan.Clock@sedgwick.com</a>	Lori Hamiproddo <a href="mailto:Lori.Hamiproddo@sedgwick.com">Lori.Hamiproddo@sedgwick.com</a>
Lep-Mal	Pippa Lewis	714-572-4773	<a href="mailto:Pippa.Lewis@sedgwick.com">Pippa.Lewis@sedgwick.com</a>	
Mam-Mez	Kendall Delgado	714-572-4894	<a href="mailto:Kendall.Delgado@sedgwick.com">Kendall.Delgado@sedgwick.com</a>	
Mf-More	Kevin Arenas	714-572-4749	<a href="mailto:Kevin.Arenas@sedgwick.com">Kevin.Arenas@sedgwick.com</a>	Jessy Moreira <a href="mailto:Jessyellen.Moreira@sedgwick.com">Jessyellen.Moreira@sedgwick.com</a>
Frah-Gol	Bryan Veloz	714-572-4790	<a href="mailto:Bryan.Veloz@sedgwick.com">Bryan.Veloz@sedgwick.com</a>	
Pam-Ren	Jose Banuelos-Hernandez	714-572-4710	<a href="mailto:Jose.Banueloshernandez@sedgwick.com">Jose.Banueloshernandez@sedgwick.com</a>	
Stej-Tt	Vivianna Reynoso	714-572-4862	<a href="mailto:Vivianna.Reynoso@sedgwick.com">Vivianna.Reynoso@sedgwick.com</a>	Jessy Moreira <a href="mailto:Jessyellen.Moreira@sedgwick.com">Jessyellen.Moreira@sedgwick.com</a>
Vih-Z	Vicky Alcaraz	714-572-4824	<a href="mailto:Vicky.Alcaraz@sedgwick.com">Vicky.Alcaraz@sedgwick.com</a>	

Department	Adjuster	Phone	Email Address	Supervisor	
<b>Fire Civilian (cont.)</b>					
Tu-Vig	Kim Ambroise	714-572-4754	<a href="mailto:Kim.Ambroise@sedgwick.com">Kim.Ambroise@sedgwick.com</a>	James DeLa Rosa <a href="mailto:James.DeLaRosa@sedgwick.com">James.DeLaRosa@sedgwick.com</a>	
Saf-Scho	Monica Sault	714-572-4893	<a href="mailto:Monica.Sault@sedgwick.com">Monica.Sault@sedgwick.com</a>		
Bao-Bra	Ian Mejia	714-572-4793	<a href="mailto:Ian.Mejia@sedgwick.com">Ian.Mejia@sedgwick.com</a>		
Is-Johnson, J	Robert Montes	714-572-4714	<a href="mailto:Robert.Montes@sedgwick.com">Robert.Montes@sedgwick.com</a>		
Johnson, K-Kel	Stephanie Macedo	714-572-4784	<a href="mailto:Stephanie.Macedo@sedgwick.com">Stephanie.Macedo@sedgwick.com</a>		
Reo-Rodriguez, I	Brian Lopez	714-572-4740	<a href="mailto:Brian.Lopez@sedgwick.com">Brian.Lopez@sedgwick.com</a>		
Rodriguez, J-Sae	Rajal Shah	714-572-4716	<a href="mailto:Rajal.Shah@sedgwick.com">Rajal.Shah@sedgwick.com</a>		
Future Medical Desk A-Dr	Joanna Alvarez	714-572-4756	<a href="mailto:Joanna.Alvarez@sedgwick.com">Joanna.Alvarez@sedgwick.com</a>		Yvonne Archer-Davies <a href="mailto:Yvonne.Davies@sedgwick.com">Yvonne.Davies@sedgwick.com</a>
Ds-Kon	Angela Hankins	714-572-4807	<a href="mailto:Angela.Hankins@sedgwick.com">Angela.Hankins@sedgwick.com</a>		
Koo-Ram	Minerva Raygoza	714-572-4891	<a href="mailto:Minerva.Raygoza@sedgwick.com">Minerva.Raygoza@sedgwick.com</a>		
Ran-Z	Kathy DeGutis	714-572-4861	<a href="mailto:Kathy.DeGutis@sedgwick.com">Kathy.DeGutis@sedgwick.com</a>	Lori Hamiproddjo <a href="mailto:Lori.Hamiproddjo@sedgwick.com">Lori.Hamiproddjo@sedgwick.com</a> Jessy Moreira <a href="mailto:Jessyellen.Moreira@sedgwick.com">Jessyellen.Moreira@sedgwick.com</a>	
<b>General Services</b>					
A, E, G, I, K, L, O,P, Q, V	Pamela Irving	473-3376	<a href="mailto:Pamela.Irving@lacity.org">Pamela.Irving@lacity.org</a>	Catherine B. Munoz	
B-D, F, N, S-U, W, X	Stacy Aleman	473-3369	<a href="mailto:Stacy.Aleman@lacity.org">Stacy.Aleman@lacity.org</a>		
H, U	Eric Rudin	473-3304	<a href="mailto:Eric.Rudin@lacity.org">Eric.Rudin@lacity.org</a>		
J, M, R, Y, Z	Vanessa Marrero	473-3368	<a href="mailto:Vanessa.Marrero@lacity.org">Vanessa.Marrero@lacity.org</a>		
<b>Harbor (Sworn &amp; Civilian)</b>	Will Gomez	473-3322	<a href="mailto:William.M.Gomez@lacity.org">William.M.Gomez@lacity.org</a>	Francine Cortez	

<b>Department</b>	<b>Adjuster</b>	<b>Phone</b>	<b>Email Address</b>	<b>Supervisor</b>
<b>Housing</b>	Vanessa Marrero	473-3368	<a href="mailto:Vanessa.Marrero@lacity.org">Vanessa.Marrero@lacity.org</a>	Catherine B. Munoz
<b>ITA</b>	Eric Rudin	473-3304	<a href="mailto:Eric.Rudin@lacity.org">Eric.Rudin@lacity.org</a>	Catherine B. Munoz
<b>Library</b>	Will Gomez	473-3322	<a href="mailto:William.M.Gomez@lacity.org">William.M.Gomez@lacity.org</a>	Francine Cortez
<b>Mayor</b>	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns
<b>Neighborhood Empowerment</b>	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns
<b>Office of Finance</b>	Eric Rudin	473-3304	<a href="mailto:Eric.Rudin@lacity.org">Eric.Rudin@lacity.org</a>	Catherine B. Munoz
<b>Pensions (Fire and Police)</b>	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns
<b>Personnel</b> A-H	Kim Ambroise	714-572-4754	<a href="mailto:Kim.Ambroise@sedgwick.com">Kim.Ambroise@sedgwick.com</a>	James DeLaRosa
I-Z	Monica Sault	714-572-4893	<a href="mailto:Monica.Sault@sedgwick.com">Monica.Sault@sedgwick.com</a>	<a href="mailto:James.DeLaRosa@sedgwick.com">James.DeLaRosa@sedgwick.com</a>
<b>Planning</b>	Pamela Irving	473-3376	<a href="mailto:Pamela.Irving@lacity.org">Pamela.Irving@lacity.org</a>	Catherine B. Munoz

Department	Adjuster	Phone	Email Address	Supervisor
<b>Police Civilian</b>				
Aa-Az, Nf-Rn	Michelle Brokaw	888-525-2263 X112	<a href="mailto:Michelle.Brokaw@eliteclaims.com">Michelle.Brokaw@eliteclaims.com</a>	Lisa Herron <a href="mailto:Lisa.Herron@eliteclaims.com">Lisa.Herron@eliteclaims.com</a>
Ba-Bz, Da-Ho	Jessica Adams	888-525-2263 X111	<a href="mailto:Jessica.Adams@eliteclaims.com">Jessica.Adams@eliteclaims.com</a>	
Ca-Cz	Christine Herman	888-525-2263 X119	<a href="mailto:Christine.Herman@eliteclaims.com">Christine.Herman@eliteclaims.com</a>	
Hp-Ne	Christine Knapp	88-525-2263 X110	<a href="mailto:Christine.Knapp@eliteclaims.com">Christine.Knapp@eliteclaims.com</a>	
Ro-Zz	Larry Burt	888-525-2263 X108	<a href="mailto:Larry.Burt@eliteclaims.com">Larry.Burt@eliteclaims.com</a>	
Future Medical Desk	Christine Herman	888-525-2263 X119	<a href="mailto:Christine.Herman@eliteclaims.com">Christine.Herman@eliteclaims.com</a>	
Resolution Desk	Ines Flores-Chelson	888-525-2263 X121	<a href="mailto:Ines.Flores-Chelson@eliteclaims.com">Ines.Flores-Chelson@eliteclaims.com</a>	
<b>PW Board</b>	Pamela Irving	473-3376	<a href="mailto:Pamela.Irving@lacity.org">Pamela.Irving@lacity.org</a>	Catherine B. Munoz
<b>PW Contract Administration</b>	Pamela Irving	473-3376	<a href="mailto:Pamela.Irving@lacity.org">Pamela.Irving@lacity.org</a>	Catherine B. Munoz
<b>PW Engineering</b>	Pamela Irving	473-3376	<a href="mailto:Pamela.Irving@lacity.org">Pamela.Irving@lacity.org</a>	Catherine B. Munoz



Department	Adjuster	Phone	Email Address	Supervisor
<b>PW Sanitation</b>				
A-Do	Cecilia Ledezma	473-3401	<a href="mailto:Cecilia.Ledezma@lacity.org">Cecilia.Ledezma@lacity.org</a>	Dee Moore
Dr-Kn	Maria Gaytan	473-0103	<a href="mailto:Maria.Gaytan@lacity.org">Maria.Gaytan@lacity.org</a>	
Ko-Ri	Judith Watson	473-3348	<a href="mailto:Judith.Watson@lacity.org">Judith.Watson@lacity.org</a>	
Ro-Z	Deborah Price	675-3256	<a href="mailto:Deborah.Price@lacity.org">Deborah.Price@lacity.org</a>	
Waste Water Collection				
A-Q, X-Z	Christle Bryant	473-3386	<a href="mailto:Christle.Bryant@lacity.org">Christle.Bryant@lacity.org</a>	Licha Paramo
U-W	Tammy Wilhite	473-3345	<a href="mailto:Tammy.Wilhite@lacity.org">Tammy.Wilhite@lacity.org</a>	
R-T	Licha Paramo	473-3407	<a href="mailto:Licha.Paramo@lacity.org">Licha.Paramo@lacity.org</a>	Diana Tang
Administration				
A-K	Tammy Wilhite	473-3345	<a href="mailto:Tammy.Wilhite@lacity.org">Tammy.Wilhite@lacity.org</a>	Licha Paramo
L-O	Maria Deniz	473-3428	<a href="mailto:Maria.Deniz@lacity.org">Maria.Deniz@lacity.org</a>	
P-R	Christle Bryant	473-3386	<a href="mailto:Christle.Bryant@lacity.org">Christle.Bryant@lacity.org</a>	
S-Z	Licha Paramo	473-3407	<a href="mailto:Licha.Paramo@lacity.org">Licha.Paramo@lacity.org</a>	Diana Tang
<b>Public Works Street Lighting</b>				
A-C, L, Ma-Md, Z	Yolanda James	473-3435	<a href="mailto:Yolanda.James@lacity.org">Yolanda.James@lacity.org</a>	Michelle Y. Lopez
D-G, Ha, Ho-Hz, I, Mi-Mz, N	Andrew Valentino	473-3383	<a href="mailto:Andrew.Valentino@lacity.org">Andrew.Valentino@lacity.org</a>	
He-Hi, Je-Jz, Me, Pa-Pe, Q, Ro, X, Y	Jeannie Gomez	473-0101	<a href="mailto:Jeannie.Gomez@lacity.org">Jeannie.Gomez@lacity.org</a>	
Ja-Jd, K, Ph-Pz	Michelle Lopez	473-3390	<a href="mailto:Michelle.Y.Lopez@lacity.org">Michelle.Y.Lopez@lacity.org</a>	
O, Ra-Ri, Rp-Rz, S-W	Elizabeth Lopez	473-3453	<a href="mailto:Elizabeth.Lopez@lacity.org">Elizabeth.Lopez@lacity.org</a>	

Department	Adjuster	Phone	Email Address	Supervisor
<b>PW Street Services</b>				
Administration				
Executive				
Financial Management				
Hiring Hall				
Risk Management				
Safety				
Street Maintenance				
Street Pavement Management				
A-K	Tammy Wilhite	473-3345	<a href="mailto:Tammy.Wilhite@lacity.org">Tammy.Wilhite@lacity.org</a>	Licha Paramo
L-O	Maria Deniz	473-3428	<a href="mailto:Maria.Deniz@lacity.org">Maria.Deniz@lacity.org</a>	
P-R	Christle Bryant	473-3386	<a href="mailto:Christle.Bryant@lacity.org">Christle.Bryant@lacity.org</a>	
S-Z	Licha Paramo	473-3407	<a href="mailto:Licha.Paramo@lacity.org">Licha.Paramo@lacity.org</a>	Diana Tang
Engineering	Maria Deniz	473-3428	<a href="mailto:Maria.Deniz@lacity.org">Maria.Deniz@lacity.org</a>	Licha Paramo
Urban Forestry				
Vocational				
Investigation and Enforcement				
A-G	Christle Bryant	473-3386	<a href="mailto:Christle.Bryant@lacity.org">Christle.Bryant@lacity.org</a>	
H-Z	Maria Deniz	473-3428	<a href="mailto:Maria.Deniz@lacity.org">Maria.Deniz@lacity.org</a>	
Methods and Standards	Tammy Wilhite	473-3345	<a href="mailto:Tammy.Wilhite@lacity.org">Tammy.Wilhite@lacity.org</a>	
Pedestrian Improvement				
Special Projects				
A-G	Tammy Wilhite	473-3345	<a href="mailto:Tammy.Wilhite@lacity.org">Tammy.Wilhite@lacity.org</a>	
H-Z	Maria Deniz	473-3428	<a href="mailto:Maria.Deniz@lacity.org">Maria.Deniz@lacity.org</a>	

Department	Adjuster	Phone	Email Address	Supervisor
<b>PW Street Services (cont.)</b> Street Renewal A-E, K	Tammy Wilhite	473-3345	<a href="mailto:Tammy.Wilhite@lacity.org">Tammy.Wilhite@lacity.org</a>	Diana Tang
F-J, L-O	Maria Deniz	473-3428	<a href="mailto:Maria.Deniz@lacity.org">Maria.Deniz@lacity.org</a>	
P-R	Christle Bryant	473-3386	<a href="mailto:Christle.Bryant@lacity.org">Christle.Bryant@lacity.org</a>	
S-Z	Licha Paramo	473-3407	<a href="mailto:Licha.Paramo@lacity.org">Licha.Paramo@lacity.org</a>	
<b>Recreation &amp; Parks</b> A-C, L, Ma-Md, Z	Yolanda James	473-3435	<a href="mailto:Yolanda.James@lacity.org">Yolanda.James@lacity.org</a>	Michelle Y. Lopez
D-G, Ha, Ho-Hz, I, Mi-Mz, N	Andrew Valentino	473-3383	<a href="mailto:Andrew.Valentino@lacity.org">Andrew.Valentino@lacity.org</a>	
He-Hi, Je-Jz, Me, Pa-Pe, Q, Ro, X, Y	Jeannie Gomez	473-0101	<a href="mailto:Jeannie.Gomez@lacity.org">Jeannie.Gomez@lacity.org</a>	
Ja-Jd, K, Ph-Pz	Michelle Lopez	473-3390	<a href="mailto:Michelle.Y.Lopez@lacity.org">Michelle.Y.Lopez@lacity.org</a>	
O, Ra-Ri, Rp-Rz, S-W	Elizabeth Lopez	473-3453	<a href="mailto:Elizabeth.Lopez@lacity.org">Elizabeth.Lopez@lacity.org</a>	
<b>Retirement (LACERS)</b>	Francine Cortez	473-3403	<a href="mailto:Francine.Cortez@lacity.org">Francine.Cortez@lacity.org</a>	Domonique Towns
<b>Transportation</b> A, G, K, N, T, X, Y, Z	Jeffrey Francis	473-3302	<a href="mailto:Jeffery.Francis@lacity.org">Jeffery.Francis@lacity.org</a>	Bianca Simpson
B-E, Wb-Wz	Kisha Moreland	473-3385	<a href="mailto:Kisha.Moreland@lacity.org">Kisha.Moreland@lacity.org</a>	
F, H, I, J, L, Ma, Wa	Maia Quickley	473-0107	<a href="mailto:Maia.Quickley@lacity.org">Maia.Quickley@lacity.org</a>	
Mb-Mz, O-S, U, V	Ciro Rosales	473-3307	<a href="mailto:Ciro.Rosales@lacity.org">Ciro.Rosales@lacity.org</a>	
<b>Treasurer</b>	Stacy Aleman	473-3369	<a href="mailto:Stacy.Aleman@lacity.org">Stacy.Aleman@lacity.org</a>	Catherine B. Munoz

Department	Adjuster	Phone	Email Address	Supervisor
Zoo A-U V-Z	Daniel Lee Will Gomez	473-3305 473-3322	<a href="mailto:Daniel.R.Lee@lacity.org">Daniel.R.Lee@lacity.org</a> <a href="mailto:William.M.Gomez@lacity.org">William.M.Gomez@lacity.org</a>	Francine Cortez

### THIRD PARTY ADMINISTRATOR (TPA)

- INTERCARE - POLICE SWORN CLAIMS (see separate Intranet List)
- SEDGWICK – FIRE SWORN CLAIMS (see separate Intranet List), FIRE CIVILIAN, PERSONNEL, & CITY ATTORNEY CLAIMS
- ELITE CLAIMS – POLICE CIVILIAN CLAIMS

TITLE	NAME	PHONE	EMAIL ADDRESS
Workers' Compensation Admin I	Sheila Payne	(213) 473-3420	<a href="mailto:Sheila.Payne@lacity.org">Sheila.Payne@lacity.org</a>
Branch Manager (SEDGWICK)	Jacqueline Gomez	(714) 572-4782	<a href="mailto:Jacqueline.Gomez2@sedgwick.com">Jacqueline.Gomez2@sedgwick.com</a>
Branch Manager (INTERCARE)	Ernesto Acosta	(818) 476-4490	<a href="mailto:EAcosta@intercareins.com">EAcosta@intercareins.com</a>
Branch Manager (ELITE CLAIMS)	Lora DeMuro	(888) 525-2263 X102	<a href="mailto:Lora.Demuro@eliteclaims.com">Lora.Demuro@eliteclaims.com</a>